

Bureau of Health Care Quality & Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>NVS158AGC</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/20/2009</b>
NAME OF PROVIDER OR SUPPLIER  <b>DUNCAN MANOR GROUP HOME</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>6165 DUNCAN DRIVE LAS VEGAS, NV 89108</b>		
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Y 000	<p>Initial Comments</p> <p>Surveyor: 15417 The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.</p> <p>This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted at your facility on August 20, 2009. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division.</p> <p>The facility was licensed for nine (9) Residential Facility for Group beds for elderly and disabled person and/or persons with mental illness. The census at the time of the survey was 8 residents. Eight (8) resident files were reviewed and four (4) employee files were reviewed. One discharged resident file was reviewed. The facility received a grade of D.</p> <p>There were no complaints investigated.</p> <p>The following deficiencies were identified:</p>	Y 000		
Y 067 SS=C	<p>449.196(1)(c) Qualifications of Caregiver- Read regulation</p> <p>NAC 449.196 1. A caregiver of a residential facility must: (c) Understand the provisions of NAC 449.156 to 449.2766, inclusive, and sign a statement that he has read</p>	Y 067		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 067	Continued From page 1  those provisions.  This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/09, the facility failed to ensure that 2 of 4 caregivers read the provisions of NAC 449.156 to 449.2766 and signed a statement that he has read those regulations (Employee #3 and #4).  This was a repeat deficiency from the 12/17/09 State Licensure survey.  Severity: 1      Scope: 3	Y 067		
Y 070 SS=D	449.196(1)(f) Qualifications of Caregiver-8 hours training  NAC 449.196 1. A caregiver of a residential facility must: (f) Receive annually not less than 8 hours of training related to providing for the needs of the residents of a residential facility.  This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/09, the facility failed to ensure that 1 of 4 caregivers received eight hours of annual training (Employee #1).  This was a repeat deficiency from the State Licensure surveys dated 2/17/08, 12/28/07 and 8/29/09.  Severity: 2      Scope: 1	Y 070		

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Y 072	Continued From page 2	Y 072			
Y 072 SS=F	<p>449.196(3) Qualications of Caregiver-Med Training</p> <p>NAC 449.196</p> <p>3. If a caregiver assists a resident of a residential facility in the administration of any medication, including, without limitation, an over-the-counter medication or dietary supplement, the caregiver must:</p> <p>(a) Receive, in addition to the training required pursuant to NRS 449.037, at least 3 hours of training in the management of medication. The caregiver must receive the training at least every 3 years and provide the residential facility with satisfactory evidence of the content of the training and his attendance at the training; and</p> <p>(b) At least every 3 years, pass an examination relating to the management of medication approved by the Bureau.</p> <p>This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/09, the facility failed to ensure that 3 of 4 caregivers had completed the required three hour medication management refresher training every three years (Employee #2, #3 and #4).</p> <p>This was a repeat deficiency from the 12/17/08 State Licensure survey.</p> <p>Severity: 2    Scope: 3</p>	Y 072			
Y 103 SS=F	449.200(1)(d) Personnel File - NAC 441A	Y 103			

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Y 103	Continued From page 3  NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee.  This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/09, the facility failed to ensure 2 of 4 caregivers complied with NAC 441A.375 regarding tuberculosis testing (Employee #3, and #4) for the protection of all residents.  Findings include:  The file for Employees #3 and #4 lacked documented evidence of an initial two-step and annual one-step tuberculin screening.  This was a repeat deficiency from the 12/17/08 State Licensure survey.  Severity: 2 Scope: 3	Y 103		
Y 105 SS=F	449.200(1)(f) Personnel File - Background Check  NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive.	Y 105		

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Y 105	Continued From page 4  This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/09, the facility failed to ensure 3 of 4 caregivers met background check requirements (Employee #2, #3 and #4).  This was a repeat deficiency from the 12/17/08 and 12/28/07 State Licensure survey.  Severity: 2 Scope: 3	Y 105		
Y 106 SS=F	449.200(2)(a) Personnel File - 1st aid & CPR  NAC 449.200 2. The personnel file for a caregiver of a residential facility must include, in addition to the information required pursuant to subsection 1, (a) A certificate stating that the caregiver is currently certified to perform first aid and cardiopulmonary resuscitation.  This Regulation is not met as evidenced by: Surveyor: 15417 Based on interview and record review on 8/20/09, the facility failed to ensure 1 of 2 caregivers had not completed training in first aid and cardiopulmonary resuscitation (CPR) or training had expired, affecting all # residents (Resident #1 and #4).  Repeat deficiency from the State Licensure survey dated 12/17/09 & 12/28/07.	Y 106		

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Y 106	Continued From page 5  Severity: 2    Scope: 3	Y 106		
Y 178 SS=F	449.209(5) Health and Sanitation-Maintain Int/Ext  NAC 449.209 5. The administrator of a residential facility shall ensure that the premises are clean and that the interior, exterior and landscaping of the facility are well maintained.  This Regulation is not met as evidenced by: Surveyor: 15417 Based on observation on 8/20/09, the facility failed to ensure the covered patio area in the backyard was clean and the landscaping of the facility were well maintained.  Findings include:  There was a crate foam pad, large metal objects, buckets, old furniture and window screens unorganized around the patio area.  Severity: 2                      Scope: 3	Y 178		
Y 451 SS=F	449.231(2)(a)-(f) First Aid Kit  NAC 449.231 2. A first-aid kit must be available at the facility. The first-aid kit must include, without limitation: (a) A germicide safe for use by humans. (b) Sterile gauze pads;	Y 451		

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Y 451	Continued From page 6  (c) Adhesive bandages, rolls of gauze and adhesive tape; (d) Disposable gloves; (e) A shield or mask to be used by a person who is administering cardiopulmonary resuscitation; and (f) A thermometer or device that may be used to determine the bodily temperature of a person.  This Regulation is not met as evidenced by: Surveyor: 15417 Based on observation on 8/20/09, the facility failed to have a first aid kit available with the required components.  Findings include:  The first aid kit lacked a CPR mask/shield.  Severity: 2 Scope: 3	Y 451		
Y 859 SS=E	449.274(5) Periodic Physical examination of a resident  NAC 449.274 5. Before admission and each year after admission, or more frequently if there is a significant change in the physical condition of a resident, the facility shall obtain the results of a general physical examination of the resident by his physician. The resident must be cared for pursuant to any instructions provided by the resident's physician.	Y 859		

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Y 859	Continued From page 7  This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/09, the facility failed to ensure that 3 of 8 residents received an initial and/or annual physical examination from a physician (Resident #6, #7 and #8).  This was a repeat deficiency from the 12/17/08 State Licensure survey.  Severity: 2 Scope: 2	Y 859		
Y 876 SS=C	449.2742(4) NRS 449.037  NAC 449.2742 4. Except as otherwise provided in this subsection, a caregiver shall assist in the administration of medication to a resident if the resident needs the caregiver's assistance. A caregiver may assist the ultimate user of controlled substances or dangerous drugs only if the conditions prescribed in subsection 6 of NRS 449.037 are met.  This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/09, the facility failed to ensure that an ultimate user agreement was obtained for 8 of 8 residents (Residents #1,#2,#3,#4,#5,#6,#7 and #8).  Severity: 1 Scope: 3	Y 876		

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Y 895	Continued From page 8	Y 895			
Y 895 SS=C	<p>449.2744(1)(b)(1) Medication / MAR</p> <p>NAC 449.2744</p> <p>1. The administrator of a residential facility that provides assistance to residents in the administration of medication shall maintain:</p> <p>(b) A record of the medication administered to each resident. The record must include:</p> <p>(1) The type of medication administered;</p> <p>(2) The date and time that the medication was administered;</p> <p>(3) The date and time that a resident refuses, or otherwise misses, an administration of medication; and</p> <p>(4) Instructions for administering the medication to the resident that reflect the current order or prescription of the resident's physician.</p> <p>This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/09, the facility failed to ensure the medication administration record (MAR) was accurate for 5 of 8 residents (Resident #1, #2, #4, #5, and #7).</p> <p>Severity: 1      Scope: 3</p>	Y 895			
Y 936 SS=E	449.2749(1)(e) Resident file-NRS 441A Tuberculosis	Y 936			

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Y 936	Continued From page 9  NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (e) Evidence of compliance with the provisions of chapter 441A of NRS and the regulations adopted pursuant thereto.  This Regulation is not met as evidenced by: Surveyor: 15417 Based on record review on 8/20/08, the facility failed to ensure 3 of 8 residents complied with NAC 441A.380 regarding tuberculosis testing (Resident #1, #7 and #8) which affected all residents.  This was a repeat deficiency from the 12/17/09 State Licensure survey.  Severity: 2 Scope: 2	Y 936		
Y1010 SS=D	449.2764(1) MI Training  NAC 449.2764 1. A person who provides care for a resident of a residential facility for persons with mental illnesses shall, within 60 days after he becomes employed at the facility, attend not less than 8 hours of training concerning care for residents who are suffering from mental illnesses.	Y1010		

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